

QUALITY AND SAFETY

To Assure Complete Confidence in Our Products

In 2002, NISSIN FOODS HOLDINGS established the Food Safety Research Institute to develop scientifically based quality assurance, allowing consumers and their families to enjoy food with total trust in its quality and safety. The institute performs the critical tasks of checking the quality of daily production (central control system) and assessing the amount of hazardous substances that the product may contain. It also develops new testing and analysis procedures against emerging hazardous substances. Through quality surveys and process control at the manufacturing sites, we are taking crucial responsibility for the quality of our products.

The FOOD SAFETY EVALUATION & RESEARCH INSTITUTE in Shanghai, China commenced full-scale operation in January 2007, marking the completion of a system for restricting the export of China-originated raw materials to only those that have been confirmed to have good quality.

Since the raw materials used in our products are in wide variety and numerous and also are supplied from all over the world, we have developed NAS-RAD-550. This is a proprietary automated system for simultaneous detection and analyzes traces of agricultural chemicals and veterinary pharmaceuticals

that they may contain. The system also checks allergenic substances. Furthermore, in April 2008, the Food Safety Research Institute obtained certification for ISO 17025 (the international standard for testing capabilities and management systems) on analyses of residual agricultural chemicals, veterinary pharmaceuticals, and microbe tests and is continuing to upgrade its quality control systems.

The Food Safety Research Institute also performs safety audits under Nissin's Inspection Standards for Food Safety (NISFOS), established in 2004. It covers food safety management systems, general hazardous substance countermeasures, manufacturing standards, facilities maintenance and sanitation at the plants of raw materials suppliers. Evaluation is carried out objectively using inspection checklists, and the inspection results are expressed numerically as "Safety inspection points." If the plant receives a low score, remedial guidance will be provided. In process control, the institute posts supervisors to supplier sites to confirm "4M Control," (the confirmation of materials, methods, machines and manpower involved in manufacturing processes).

Analysis accuracy, quality surveys and process control are together the backbone of our product quality assurance.

